

Questions to ask a potential paid individual care provider



Hiring someone to take care of your care recipient is a decision that must be made with careful consideration. There are many questions you can ask to make sure the individual can meet your needs, as well as questions to make sure the person is competent and has the proper training, licensing, and insurance.

Filled out by:

Date:

Potential care partner name:

What is your education and training?

If individual is a skilled provider (RN, PT, OT, SLP, SW):

Do you provide clinical care (e.g., nursing, physiotherapy) as well as personal support (e.g., bathing, meal preparation)?

No Yes _____

What hours are you available?

Are you registered or certified with a provincial/territorial regulatory body (if applicable)?

No Yes _____

Do you carry liability insurance, or are you covered through an agency or professional association?

No Yes _____

Will you perform an in-home assessment prior to starting service?

No Yes _____

Will you create a care plan?

No Yes _____

Is there a process for updating the services provided if our needs change?

No Yes _____

Can you provide in writing the care services provided and clearly describe all rates and fees?

No Yes _____

What are your fees?

What is the billing schedule for services?

What happens if you become ill or are otherwise unavailable? What are the alternate arrangements?

How do you document that your services were completed?

How quickly can you initiate service?

Can you provide a list of references?

No Yes _____

Adapted from Caring and Coping: A Caregiver's Guide to Parkinson's Disease, published by the Parkinson's Foundation, 2016.